



## CITY OF ATLANTA

SHIRLEY FRANKLIN  
MAYOR

BUREAU OF WATER - CUSTOMER SERVICE  
651-14<sup>TH</sup> STREET, NW  
ATLANTA, GEORGIA 30318  
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DEPARTMENT OF WATERSHED  
MANAGEMENT  
JACK E. RAVAN  
Commissioner

July 15, 2003

Mr. William K. Henley  
Managing Agent  
London Towne House, Inc.  
308 Scott Street, SW  
Atlanta, GA 30311

Dear Mr. Henley:

I am in receipt of your letter concerning the conservation measures that you have implemented and estimated bills.

We will make every effort to provide timely and accurate readings on all of your meters. I cannot guarantee an actual reading on all meters over the next twelve months. There are circumstances beyond our control that necessitate estimating consumptions. A case in point; of the eight meters, we had to estimate three of them for the most current billing.

That notwithstanding, we will make every effort to obtain an actual reading and where applicable make an adjustment on estimated bills.

An adjustment in the amount of \$10,242.40 will be applied to the *271 Wilkins Lane, S.W. address, Account No. 55094937*. This adjustment is to correct over estimations on the April., May, and June 2003 billings.

Enclosed is a corrected bill for the *291 Scott Street, S.W. address, Account No. 55091107*. This bill corrects the over-estimation on the most current bill.

The meter for *290 Scott Street, S.W. address, Account No. 55095550* has been estimated for the last three months. I regret to inform you that, due to a required meter change, this account might require estimates for one or two more billings.

The usage at 291 Scott Street, S.W. has decreased considerably. If this is representative of your water conservation efforts, you should obtain a patent on this model and market it to the industry.